

**Exam** : **[IBM 000-008](#)**

**Title** : **IBM Tivoli Business Service  
Manager V4.2.1**

**Version** : **Demo**

1. What is required to perform predictive analysis?

- A. access to OMNIBus events and SLA violations
- B. child dependencies for predictive analysis fields
- C. catalog of key performance indicators to be forecasted
- D. roles/groups needed for accessing IBM Tivoli Business Service Manager V4.2.1

**Answer: C**

2. When utilizing Oracle database information to create IBM Tivoli Business Service Manager service models, what is the primary method used to create service models?

- A. ESDAs
- B. Discovery Library Toolkit models
- C. event-based automatic population rules
- D. data fetcher automated population rules

**Answer: A**

3. The IBM HTTP Server product is installed along with the WebSphere Application Server plug-in. The plug-in should be configured to point to the available Tivoli Integrated Portal servers.

Which two load balancing methods are supported by the plug-in? (Choose two.)

- A. Random
- B. Hardware
- C. Round Robin
- D. Asymmetric
- E. Least Connections

**Answer: AC**

4. Which two tasks have to be performed to set up IBM Tivoli Business Service Manager V4.2.1 (Tivoli Business Service Manager) collecting data from external Web services? (Choose two.)

- A. Stop and restart Tivoli Business Service Manager Data server.
- B. Create a data fetcher to pull data from the Web service data source.
- C. Download and install Web service data source adapter on Tivoli Business Service Manager Data server.

D. Install Tivoli Business Service Manager Web service adapter on the machine that hosts the external Web service.

E. Copy Web Services Description Language file from the Web service to Tivoli Business Service Manager Data server.

**Answer:** AE

5. When creating an integrated IBM Tivoli Business Service Manager V4.2.1 (Tivoli Business Service Manager)/OMNIBus system, which task must be performed to ensure that the system runs properly?

A. Modify the probe rules where appropriate.

B. Install the Tivoli Business Service Manager probe rules.

C. Create the schema within OMNIBus that Tivoli Business Service Manager requires.

D. Ensure that the Tivoli Business Service Manager user IDs are set up appropriately.

**Answer:** A

6. Which statement is true regarding portlets or pages?

A. Portlets are assigned to a view.

B. Pages and views can be assigned to a specific user.

C. Pages and views can be assigned to users and groups.

D. Pages and views are only assigned to roles; Roles can be assigned to groups.

**Answer:** D

7. Which three customers are interviewed to gather requirements for deploying a business service management solution? (Choose three.)

A. facilities staff

B. external vendors

C. research department management

D. information technology management

E. line of business owners and product management

F. data center operations and network operations personnel

**Answer:** DEF

8. What are two ideal customer requirements for an IBM Tivoli Business Service Manager solution?

(Choose two.)

- A. Monitor servers and virtual machines.
- B. Detect application and network changes.
- C. Prioritize incidents by business impact.
- D. Troubleshoot application performance degradation.
- E. Visualize infrastructure status and key quality indicators.

**Answer:** CE

9. Which three options are stored in a data source within IBM Tivoli Business Service Manager V4.2.1?

(Choose three.)

- A. Port
- B. Database
- C. XML-File
- D. Hostname
- E. Connection Attempts
- F. Username Information

**Answer:** ADF

10. Why is a data source required?

- A. Data source contains data required for impact event enrichment.
- B. Data source contains data required for calculating server downtime.
- C. Data source contains data required for services and other related service information.
- D. Data source contains data required for LDAP configurations, including login attempts and errors.

**Answer:** C